Forticlient IPsec VPN Setup

DISCONNECT YOUR CISCO ANY CONNECT VPN IF YOU ARE CURRENTLY CONNECTED TO IT

Download and Install the Fortigate VPN Client

1. Click on the appropriate link below to go to download the VPN
   a. Windows: https://links.fortinet.com/forticlient/win/vpnagent
   b. MAC: https://links.fortinet.com/forticlient/mac/vpnagent
2. When the download is complete you can access the file in your downloads folder.
3. Run the installer
   a. Do this by double clicking on the file name FortiClientVPNOnlineInstaller
   b. If your computer asks you if you want to allow this program to make changes, click YES
   c. Wait for the setup wizard to appear (This may take a few moments)
   d. Follow the prompts, accept the license agreement, and select all defaults until the installer completes.

<u>Configure the VPN</u>

1. After the installation is complete, a shortcut to the new VPN client will now be on your desktop

   a.

2. Double click on the icon to open up Forticlient on your computer. The first time you run it, you will need to accept the license agreement by checking the box nexst to "I acknowledge..." and click "I accept"
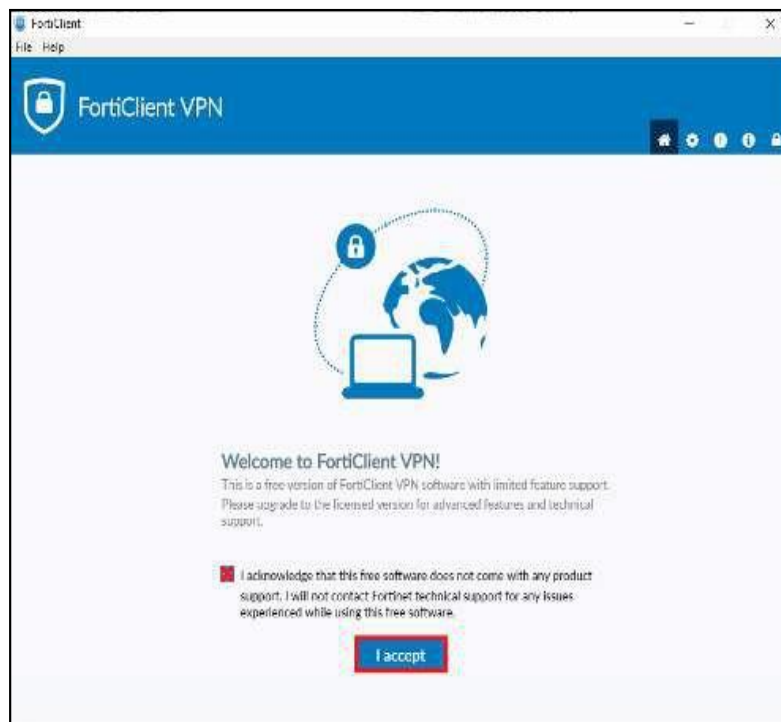
3. Click CONFIGURE VPN (Shown in red below)

4. Please ensure the IPsec VPN tab is selected
   a. Please refer to the picture on the next page. The selection is outlined in red
5. Enter in a connection name. This value can be anything you wish
6. Descriptions are optional (You can skip this)
7. For remote gateway, enter the following value
   azurevpn.sunnydays.com
8. Below where it says Pre-Share key type the following value

   Onward-Yin8-Bubbling

9. Put a check in the Single Sign on Settings check box and type the following for Customize port
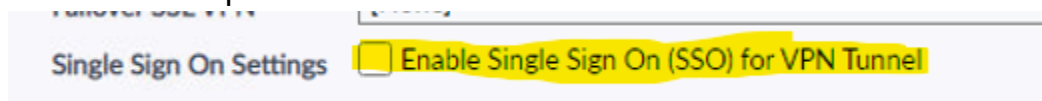
10. Type the following into the field next to "customize port"
    a. 9443

11. Click the "+" sign next to Advanced Settings and then click the "+" next to VPN Settings
    a. Change IKE to Version 2

Click "Version 2"
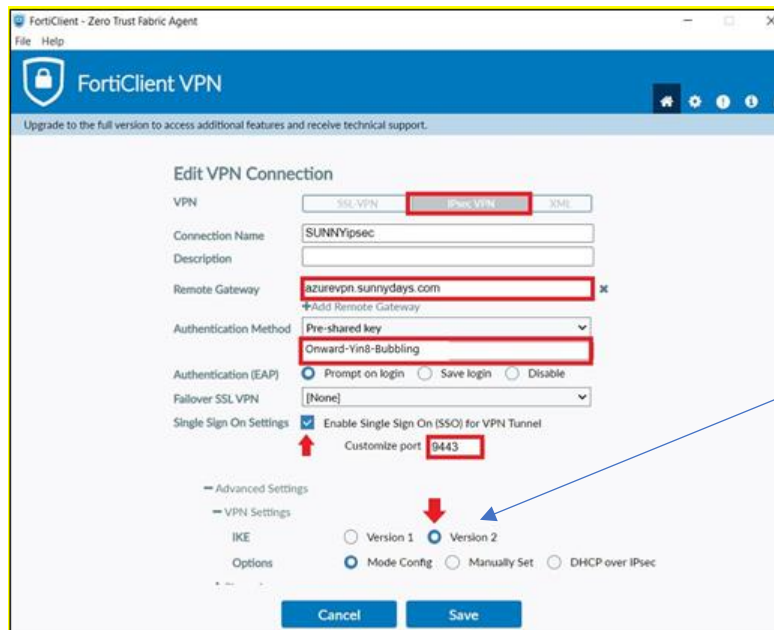
12. Click **Save**
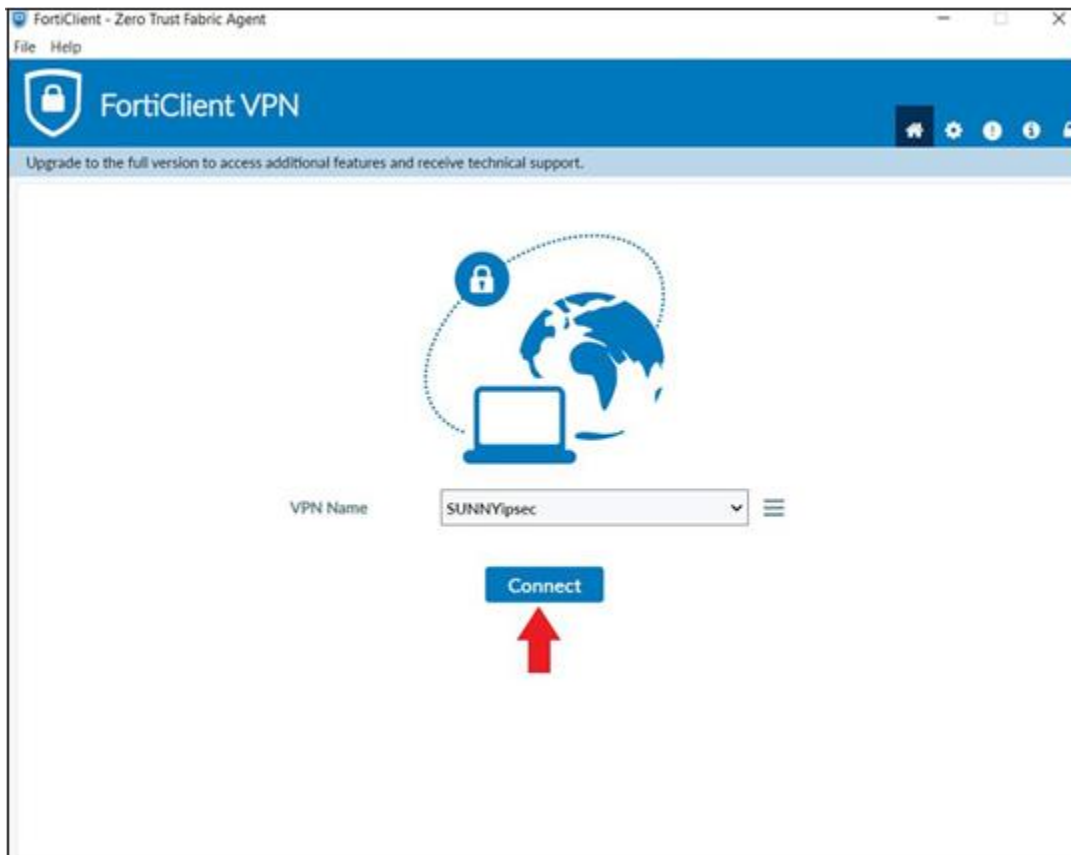13. **Close ("X" out) of the VPN**

Connect using the VPN

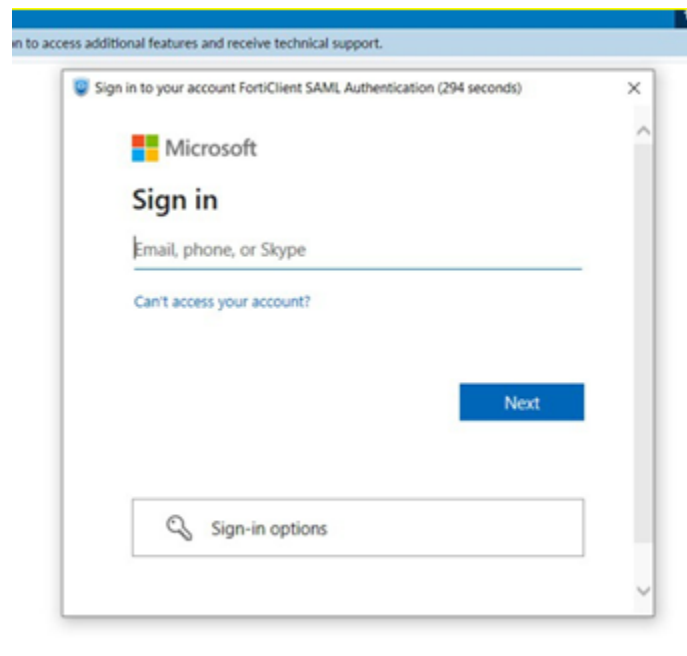1. Double Click on the Forticlient Icon on your computer to open it

   a.
2. From the drop down list, select the name of your connection
   a. It may already default to it.
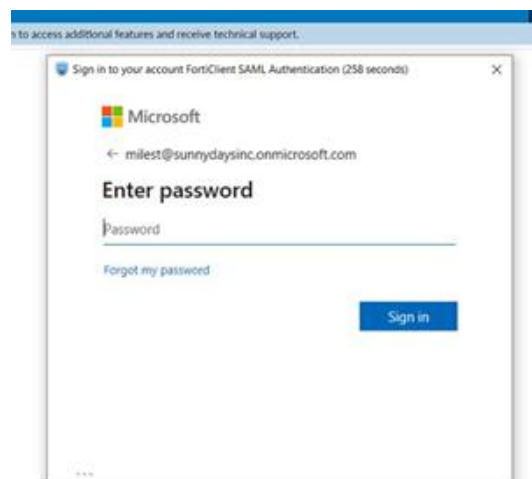3. Click **Connect (This may take a moment)**

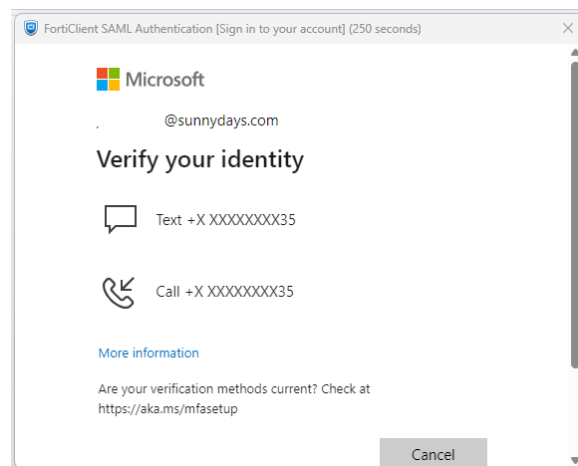4. A login prompt for Office 365 should appear. Enter your email address.


5. Enter your email password

6. **Depending on your settings, one of the following may happen to complete "Multi-Factor Authentication" (MFA)**
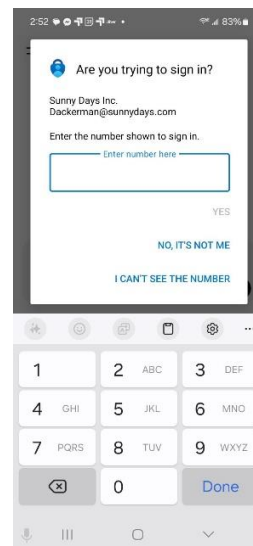
   a. You will be prompted to click a link that will send you a text code which you will need to enter to finish logging in.

   b. If you have the Microsoft Authenticator App on your phone, A window will appear with a number. You will enter that number into your phone and select "yes" to finish logging in.
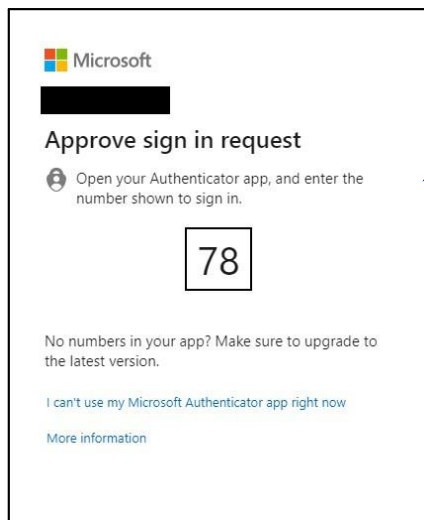

Message on computer

Enter the number on your phone

<u>Download a New Remote Desktop Program</u>

<mark>NOTE: IF YOU USE A MAC, PLEASE CONTACT MILES TECHNOLGIES FOR ASSISTANCE (856-439-0999)</mark>

1. <mark>YOU MUST HAVE YOUR NEW VPN CONNECTED TO COMPLETE THIS STEP</mark>
2. <mark>DISCONNECT FROM YOUR CISCO ANYCONNECT VPN IF YOU ARE CURRENTLY CONNECTED</mark>
3. Click on the link below to go to rds.sunnyoxford.com
   a. https://rds.sunnyoxford.com
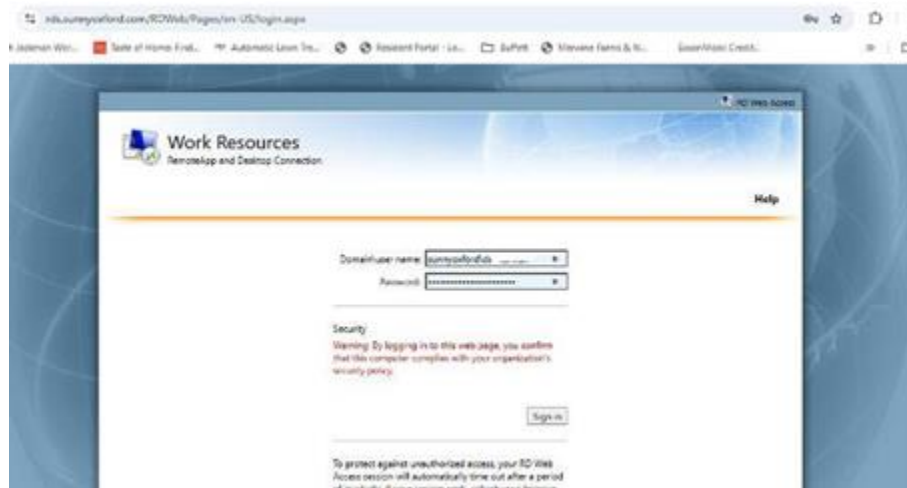
4. Enter your username as "sunnyoxford\xxxx" where xxxx is your username
   a. For example: sunnyoxford\jsmith
5. Enter your sunnydays password and sign in

6. Click on the Icon named "SRDS" to download
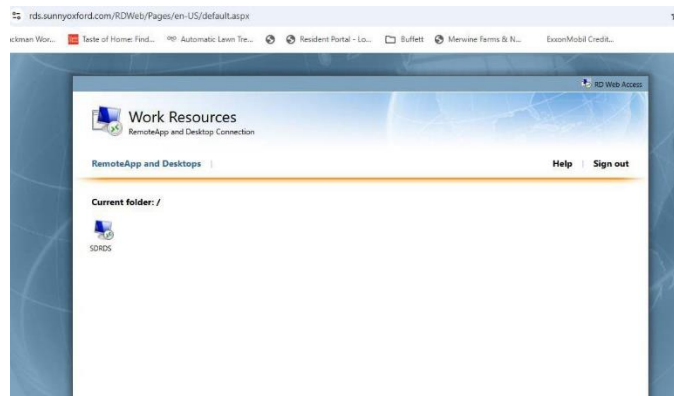
7. If your browser does not ask you where to save the file, it will have automatically saved in your "downloads" folder.
8. Open your File Explorer and go to your downloads folder
9. You should see a file called "cpub-SDRDS-SDRDS-CmsRdsh"
    a. This is the new Remote Desktop Program
    b. If you would like to rename it to something more familiar, right click on the file and select "rename"
    c. After renaming the file (if you choose to), you can copy the file to your desktop
        i. Right click on the file
        ii. Select copy
        iii. Go to your computer desktop and right click
        iv. Select Paste
10. Using the new program and with the new Fortigate VPN connected you should be able to log into your remote desktop normally.